



Privacy Policy for KEP Services

Last Updated: [22/09/23]

At KEP Services, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data. By using our services and interacting with our website, you agree to the terms outlined in this policy.

1. Information We Collect:

We may collect various types of information when you interact with us, including but not limited to:

- Contact Information: Name, email address, phone number, postal address, etc.
- Transaction Data: Details about purchases, payments, and communications.
- Usage Data: Information about how you interact with our website and services.

2. How We Use Your Information:

We may use the collected information for various purposes, including:

- Providing and improving our services to meet your needs.
- Processing transactions and delivering products or services.
- Sending relevant updates, newsletters, and promotional materials.
- Monitoring and analysing website usage to enhance user experience.
- Complying with legal obligations and regulatory requirements.

3. Data Security:

We take data security seriously and implement appropriate measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no online platform is entirely secure, and we cannot guarantee absolute security.

4. Sharing Your Information:

We may share your information with trusted third parties, including service providers, business partners, and legal authorities, as required by law or to fulfil our contractual obligations. We do not sell, trade, or rent your personal information to third parties for marketing purposes.

0191 492 1101



sales@kepservices.co.uk



www.kepservices.co.uk



Unit 33A Third Avenue, Drum Industrial Estate,
Chester-le-Street, County Durham, DH2 1AY





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5. Cookies and Tracking Technologies:

Our website may use cookies and similar tracking technologies to enhance user experience and gather usage information. You can manage your cookie preferences through your browser settings.

6. Your Data Protection Rights:

You have the right to access, rectify, and erase your personal information, as well as to restrict or object to its processing. If you have any concerns about the accuracy of your data or wish to exercise your rights, please contact us using the provided contact information.

7. Changes to this Privacy Policy:

We may update this Privacy Policy periodically to reflect changes in our practices. The updated version will be posted on our website with the revised date.

8. Contact Us:

For any questions, concerns, or requests regarding your personal information and this Privacy Policy, please contact us at: Email: faye.smith@kepservices.co.uk Address: Unit 33A Third Avenue, Drum Industrial Estate, Chester-le-Street, County Durham, DH2 1AY
Phone: 0191 492 1101.

By using our services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.

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